

Customer Service – Uptime Coordinator

Volvo Uptime Solutions provides **24/7 customer support** for Volvo Trucks, Renault Trucks, Volvo Buses, Volvo Penta and Volvo Construction Equipment in **18 languages**

out of 3 locations: Gent (Belgium), Rugby (UK) and Johannesburg (South Africa).

Do you want to work in an international environment?

Do you love speaking foreign languages?

Do you want to help customers all over Europe?

Are you challenged by solving complicated problems?

JOB DESCRIPTION

- you communicate between customers, drivers and dealers in order to find the best solution to get the vehicle back on the road asap
- you follow up the status of breakdowns until the repair is finished and negotiate solutions to logistic and technical problems
- you work in a dynamic and international environment with colleagues from all over the world

JOB QUALIFICATIONS

- ✓ good knowledge of English is required
- ✓ being fluent in one of the following languages:
 - * French/ Italian
 - * Swedisch/ Finnish
 - * German/ Hungarian
 - * Dutch/ French/ English/ German
 - * French/ Spanish/ Portuguese
- ✓ any other European language is an asset
- ✓ knowledge of Dutch is not obligatory
- ✓ customer-oriented with good communicative skills
- ✓ willing to work in a shift system
- ✓ basic skills in MS Office applications

Volvo Trucks Aftermarket

Uptime Solutions

Oostakker, Gent

VOLVO



Interested? Send your cv to recruitment.be@volvo.com

