

Customer Success Engineer

[Blendr.io](#) is a fast-growing technology start-up, with offices in Ghent, Belgium. Our ground-breaking platform is a data integration and cloud automation platform for sales & marketing, with +150 connectors to CRM applications, marketing automation platforms, social media, mailing tools, advertising platforms, events technology, machine learning and more.

We are looking for a dynamic Customer Success Engineer, to work with our international customers and help them in all phases of their integration projects. You will act as a consultant towards our prospects and customers and assist them in setting up integrations using the Blendr.io platform, for example connecting a marketing automation platform with Facebook Audiences or automate a customer journey across different tools.

As an engineer you will build a deep understanding of our platform, including our Unified API, Visual Data Blend editor, scripting, custom connectors etc. You will also build domain knowledge on e.g. marketing automation, retargeting ad campaigns, CRM, etc. in order to fully understand the platforms we integrate.

Would you like to be part of the exciting growth of our company and work in a vibrant city? Our offices are located in iHub, in the centre of Ghent, walking distance from the central Vrijdagmarkt.

Your responsibilities

- Training of our customers on the Blendr.io platform (remote online)
- Assist in setting up POC's (proof of concepts)
- Communication with customers
- Project Management, managing deadlines
- Drawing integration project architectures (e.g. data flows, relational models)
- Configuration, setting up of integrations and testing on the Blendr.io platform
- Write custom scripts for data transformations

Your experience and requirements

- Basic scripting skills in e.g. JavaScript, Python or PHP

- Good understanding of REST API's, JSON, IP, HTTPS etc.
- Proficient in SQL queries, good understanding of relational data models
- Experience with marketing & sales software is a strong asset (Salesforce, Hubspot, Marketo, Eloqua, Google Adwords, Facebook Ads ...)
- Some experience with using API's of the above platforms is highly appreciated
- You are motivated, pro-active, you have eyes for details, IT is your passion
- Strong consultative & communication skills
- Fluent in English, good oral skills in French is an asset

What we offer

We offer an attractive salary, with following extra benefits:

- Groups insurance
- Internet at home
- Company car
- Laptop, smartphone and subscription

Would you like to have an informal talk and learn more? You are very welcome, coffee is being served. Or send your CV to apply: Niko Nelissen, niko@blendr.io