

## Functietitel: UX Designer



## UX Designer

### Content

To enhance the user experience, satisfaction and loyalty of customers, suppliers and employees, by improving the usability, accessibility, and pleasure provided in the digital interactions and user interfaces of applications and programs across channels created by TVH.

You are responsible for the following tasks

- Daily research in order to assess the exact context and requirements, by organizing internal and external interviews and workshops
- You will formalize these requirements in research documentation
- By using prototyping techniques you will design storyboards, sketches, screenflow's and wireframes to develop clickable prototypes
- You co-create, evaluate and test continuously together with the end-user while designing solutions
- You support project leaders, analysts and developers in the functional area by providing follow-up and guidance during implementation of new or modified applications in order to guarantee a fluent and qualitative execution of the project
- You coordinate User Experience related work of external UX resources and act as single point of contact in order to enforce TVH UX guidelines & standards

### Profile

- Bachelor or master in IT, marketing, economic or equivalent by experience
- Knowledge of User Experience Design principles
- Experience in and/or good knowledge of business processes is a big advantage
- 2 years of experience in User Experience and/or service design
- Strong knowledge of Dutch and English
- Strong creative, analytical and problemsolving skills
- Eager to learn
- Strong communication skills
- Customer focused
- Flexible and open mentality
- Positive and engaged in relation to the job
- Prepared to make short trips abroad

### Offer

- An exciting position in an international company with a family atmosphere where people are at the centre.
- You are part of a dynamic team, where initiative and entrepreneurship are valued.
- You arrive in an innovative, progressive and technical environment.
- Numerous opportunities for personal development, among other things through permanent guidance and professional (internal/external) training courses.
- A flexible work arrangement with attention for a good balance between work and private life.
- An attractive salary package with extralegal benefits such as group and hospitalization
- Insurance, luncheon vouchers, corporate restaurant ...

### Info or questions?

Please contact us via [piet.van.haute@tvh.com](mailto:piet.van.haute@tvh.com) or +32 56 43 68 75.  
To apply click the button "apply".